



Commercial and Industrial Retail Energy



Connecting your business to the future of energy

CS Energy is a leader in providing customised energy solutions for Queensland's large organisations.

We are committed to understanding the energy requirements of our customers and thrive on providing energy solutions that are as unique and different as they are. At CS Energy, we empower businesses to better manage their energy needs.

Our purpose, 'Delivering energy today, powering your tomorrow' captures the dual nature of our business. We are a major energy provider in Australia, with thermal generation assets that supply more than 10 per cent of electricity demand in the National Electricity Market (NEM).

At the same time, we are transitioning our business to a low emission economy through our strategic priority of delivering future energy.

Our focus is responding to the changing needs of large energy users by developing tailored solutions that meet their needs in terms of energy usage, decarbonisation and energy management. With innovative products and partnerships, CS Energy creates the energy future for Queensland business.

The Future of Energy

To address the requirements of its customers for competitive and reliable energy supply solutions, CS Energy is able to offer a variety of structured electricity solutions bringing together the future of energy. These Structured Products are tailored to match your business goals. Backed by CS Energy's own competitive and reliable energy supply, a range of renewables or via a variety of market-based instruments, our Structured Products enable our customers the flexibility to choose the most attractive structure helping create better energy solutions for the future of business.

Our service offering



Our past prepares us for the future

Since our formation in 1997, CS Energy has been a leader in Queensland's energy market. Our experience as both a generator and retailer gives us a unique understanding of the energy market now and into the future.

Now, as CS Energy evolves into a diversified energy business, we are energising the large commercial and industrial retail market with our energy solutions that empower businesses to take charge of their energy future.



We create energy solutions for every business challenge

CS Energy understands that every business has unique energy requirements.

Our account managers create bespoke energy solutions that deliver ongoing value and security for your business in Australia's changing energy market. We answer every challenge with tailored, flexible energy solutions – not just a price.

We offer a range of renewables, supplied through our partnerships with wind, solar and hydro facilities. We underpin these energy sources with our own traditional thermal generation assets.



We make energy simple

Our customer portal provides real-time, data-driven insights that allows organisations to work smarter with energy. Customers can access the portal 24/7 to track their energy costs, consumption and trends.

The customer portal offers:

- » Different user access levels
- » Historical statement access (archived per NMI)
- » Detailed invoice and billing information
- » Reporting
- » Case management access for managing enquiries.



Personalised support for your account and billing needs

CS Energy's retail account management team are committed to providing personalised customer support to help your business get the very best value from our services. Your dedicated account manager will look after all your energy needs from the outset and will act as your central point of inquiry throughout the life of the contract.

We can provide a variety of payment options, consolidated or individual site billing and email invoicing of dispatch.



We offer certainty

Our service and offering mitigates risk. CS Energy is an energy provider owned by the Queensland Government. Our customers can rest easy knowing that the continued operation and commercial commitments provided by us are assured.

CS Energy is committed to delivering value and peace of mind for our customers. We can provide long-term pricing agreements that guide our customers into the future with confidence.



Value add services

Demand management

CS Energy also offers demand-response services for business to maximise their energy cost-saving potential by generating additional revenue.

Our demand response program rewards businesses for reducing the amount of electricity they take from the grid during very high/volatile market events. During these 'events' your organisation will be asked to reduce load by switching to on-site generators or turning off machinery or equipment, for a period of time.

Electric vehicle charging solutions

CS Energy can provide structured electric vehicle charging solutions tailored to meet the needs of your organisation and deliver value in the changing energy landscape.

We can provide a simple, low cost charging solution that takes the hassle out of switching to electric vehicles for your organisation. We can install charging infrastructure and offer a broader service including AC or DC charging technology, public access charging and home charging of fleet vehicles if required.

DELIVERING ENERGY TODAY, POWERING YOUR TOMORROW

CS Energy is a Queensland Government owned corporation and a major wholesale provider of electricity in Australia. We employ more than 500 people and have a trading portfolio of 3,535 megawatts in the National Electricity Market.

Our expertise as both a generator and retailer enables us to guide your business into the future with confidence.

FOR MORE INFORMATION

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